

Consortium Mtg Closed Issues/Action Items Report

Transaction: 277U

HIPAA Consortium Meeting

State: AZ

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| Issue/Action # | A-277-00393 | Correspondence | 2-High | Tom Forbes | Closed |
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| Action Item | Email to Health Plans on how to break out U277 files. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Lori Petre | 9/15/2004 | | 9/17/2004 |
| Description: There is a question from Tom about the U277. We are still trying to determine the maximum file size. We want to do what works well for you and works well for us. We are looking at another piece of software that will eliminate our file size limitations. Again, we want to be cognizant of what makes sense for you. Tom asks that I send out a question about it this afternoon. He needs to make sure the terminations on maximum file size for U277 supplemental files. He needs feedback from you on what your limitations or desires are concerning that. Please think about that a little. I will send out an email after this meeting and your feedback will be really important for Tom to move forward with that. Dennis – We're looking at physical file size versus the number of records or U277s. If you have questions or concerns on that, we need to know how you want it broken down. Lori – Do give that some thought. We don't want to implement a solution that work for you. We hope to move forward on a supplemental piece of software that will take care of our volume issues. | | | | | |
| Resolution: Per Lori Petre, email sent 9/17/2004 | | | | | |

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| Issue/Action # | A-277-00394 | Testing | 2-High | Lori Petre | Closed |
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| Action Item | Verify the latest U277 version is posted on the web. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Lori Petre | 9/15/2004 | | 9/16/2004 |
| Description: HP – Is the latest version of the U277 on the website? Lori – It should be. We'll check that for you. | | | | | |
| Resolution: Original Message From: Azzi, Richard Sent: Tuesday, October 05, 2004 7:21 AM Please close that ticket. Mary Kay sent me the U277 specs on 9/16 and they were added to the website immediately. | | | | | |

Wednesday, October 06, 2004

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Transaction: 820

HIPAA Consortium Meeting

State: AZ

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| Issue/Action # | A-820-00234 | Other - see notes below | 2-High | Consortium membe | Closed |
| Action Item | clarify the capitation payment date. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Lori Petre | 8/13/2003 | | 1/1/2008 |
| | Description: The last daily in September and first monthly in October will be in the 834 format. Recently we have clarified that the last daily of September has to be an 834. September 26th is the last old format daily roster. Then we will begin with critical path and promotes for HIPAA. This will run through September 28th, the last daily will be dated September 27th, and available on September 28th. September 28th will run the monthly roster for October and should be completed September 30th. Available for pickup September 30th. We will get into the first daily for October, including 9/28, 9/29, 9/30 and dated 10/01. Then a normal cycle processes. Action: Clarification will be added to the document. Will be distributed with the minutes. The first 820-capitation remittance should be available 10/02 or 10/09. Action Item: We will clarify the capitation payment date. Q: Which enrollment period is that? A: Finance pays in advance when we run the payment cycle. When we run the 820 it will run for the Wednesday for the week prior. Capitation payments week of the 24th through the 30th will be paid October 2nd. Action: Frank will write this down and it will be sent out with minutes. | | | | |
| | Resolution: No. Memo dated 08/26/03 distributed to Consortium members 8/27/03. | | | | |

Consortium Mtg Closed Issues/Action Items Report

Transaction: 834

HIPAA Consortium Meeting

State: AZ

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| Issue/Action # | A-834-00388 | Infrastructure | 2-High | Lori Petre | Closed |
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| Action Item | Ensure elimination of SSN ID's. Consider BHS and CRS processing | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Dennis Koch | 8/25/2004 | | 9/14/2004 |
| Description: HP – Will the TPL files be disrupted by the ID changeover? Mary Kay McDaniel – The proprietary TPL file that you receive has about four times as much information as is available on the 834. So the intent has never been to get rid of the proprietary TPL file. Susan Ross – We just wanted to remind you that our process is a little bit different than the 834. | | | | | |
| Resolution: Original Message From: Koch, Dennis Sent: Monday, September 13, 2004 5:11 PM The ID change should not disrupt the TPL files. We intend to process and report the ID changes in the same fashion as is if an ID reassignment would occur today. The only difference would be the number of changes that could occur. The crosswalk file will be created when the conversion is executed. We are targeting December for the conversion. We are just not sure how many files or exactly when in December each health plan will receive their files. | | | | | |

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| Issue/Action # | A-834-00381 | Testing | 2-High | Consortium Membe | Closed |
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| Action Item | Health Plans require extra TPL tests. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Dennis Koch | 8/25/2004 | | 9/3/2004 |
| Description: HP – We've been testing TPL on our end and I'm wondering what kind of validation we get to go to production, because while what we've got looks great with large files, with a couple my group sent through the automated file system, I'd like a little more regression testing with us before we go to production. | | | | | |
| Resolution: Original Message From: Koch, Dennis Sent: Wednesday, September 01, 2004 5:35 PM Health Plans will test TPL and receive feedback from Kathy Bezon. Once the Health Plan feels their tests are successful they can start sending TPL data to the production environment. | | | | | |

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| Issue/Action # | A-834-00399 | Correspondence | 2-High | Consortium Membe | Closed |
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Consortium Mtg Closed Issues/Action Items Report

Transaction: 834

HIPAA Consortium Meeting

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| Action Item | Separate 834 sent for Member ID change | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Dennis Koch | 9/15/2004 | | 10/6/2004 |
| | Description: | | | | |
| | HP – If it is the 834 we'd like a separate 834 from the daily file. It can be one mass 834, just separate it from the daily. | | | | |
| | Dennis – The issue is, I'm not sure how we could separate the daily from this data. We'll review it. | | | | |
| | Resolution: | | | | |
| | Per Dennis Koch 10/6/2004 We will be sending them on the 834 with a different code to be distinguished from regular processing. | | | | |

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| Issue/Action # | A-834-00391 | Correspondence | 2-High | Dennis Koch | Closed |
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| Action Item | Talk to Healthcare Group to see how they handle the Member ID changeover. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Dennis Koch | 9/15/2004 | | 10/6/2004 |
| | Description: | | | | |
| | HP – Healthcare Group is also doing this, and they're talking about only doing the flat file. Not sending anything through the 834 at all. | | | | |
| | Dennis – I'll talk to them and see what they're doing and how they're doing it, too. | | | | |
| | Resolution: | | | | |
| | Per Dennis Koch 10/6/2004 We will be sending them on the 834 with a different code to be distinguished from regular processing. | | | | |

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| Issue/Action # | A-834-00384 | Recipient | 2-High | Consortium Membe | Closed |
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| Action Item | Spreadsheet of how many ID's will be changed to Lori. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Dennis Koch | 8/25/2004 | | 9/2/2004 |
| | Description: | | | | |
| | Send spreadsheet to Lori, who will then disseminate to plans. | | | | |
| | Lori Petre – We will give you a status update on the project in our next meeting. | | | | |
| | Dennis Koch – We did some analysis. We can give you an idea of how many ID's are affected. | | | | |

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Resolution:

9/3/04 - Spreadsheet collated by Dennis Koch and disseminated to plans by Lori Petre.

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| Issue/Action # | A-834-00383 | Infrastructure | 2-High | Consortium Membe | Closed |
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Action Item

Can a crosswalk file from old Member ID to new Member ID be sent out previous

Responsible Person:

Date Opened:

Date Due:

Date Completed:

Dennis Koch

8/25/2004

9/14/2004

Description:

HP – The AHCCCS ID is not the key input in our system, if we could just get a file with the old number to new number; we could change them on the back end rather than we get it through the 834. If you do it through the 834 only, it will slow our system up.

HP – Is it possible to come out with a file that identifies the member by both old ID and new ID?

Dennis Koch – Yes.

Resolution:

Original Message From: Koch, Dennis Sent: Monday, September 13, 2004 5:11 PM

AHCCCS will produce a cross indexed file showing old AHCCCS ID and new AHCCCS ID.

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| Issue/Action # | A-834-00382 | Edits | 2-High | Consortium Membe | Closed |
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Action Item

Change what TPL data collection AHCCCS must have on 2200 loop

Responsible Person:

Date Opened:

Date Due:

Date Completed:

Brent Ratterree

8/25/2004

9/14/2004

Description:

HP – I don't think it's the same thing at all. You're the payer of last resort, so why am I going to give you payer's names? The payer names are not important. I know, myself, and a lot of the other plans, our systems aren't set up to carry all that additional other payer information. Typically, we don't get all that information. We don't get the insurance policy number from Aetna, just something like the amount they paid and this whole blank sheet that the other provider sends us of what the other provider may have paid. We verify that's there and we put in the amount, but we don't carry over the relationship of carrier or the relationship to the other parties, as well as the payer name. We don't have a way to put it in our system. We would have to build another outside system to maintain that or do that for us. We are building a new system, but its six months down the road to try to handle this thing. But right now, we would have to build a separate claims processing system to capture that information so we could send you the 2200 loop.

Resolution:

Original Message From: Ratterree, Brent Sent: Tuesday, September 14, 2004 8:08 AM

The generation of TPL notification via payer information reported on encounters has been delayed until national payer ID is implemented. Meanwhile, if

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you have payer information such as name and policy holder ID, please report it on the encounter. If you do not have the payer name and policy holder ID, AHCCCS will recommend default payer categories to report for payer name. As soon as the default payer categories have been determined, you will be notified.

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| Issue/Action # | A-834-00392 | Correspondence | 2-High | Robert Heppler | Closed |
| Action Item | Send Survey to Health Plans concerning what fields they'd like to see on the flat | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | Description: | Lori Petre | 9/15/2004 | | 9/17/2004 |
| | Lori – Robert Heppler asks that we survey the Health Plans to get an idea of what fields they want to see and how they want to see it formatted. I will be sending something out, going back to the SSN conversion to AHCCCS ID. Give some thought to how you would best like to see that, what data should be on it. | | | | |
| | Resolution: | | | | |
| | per Lori Petre Survey sent 9/17/2004 | | | | |

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HIPAA Consortium Meeting

State: AZ

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| Issue/Action # | A-837-00336 | Encounters | 2-High | Lori Petre | Closed |
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| Action Item | Send health plans documented issues. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Lori Petre | 4/21/2004 | | 7/23/2004 |
| | Description: We have identified a lot of issues, and we are working right now on documenting those. We will share that documentation once it is completed. | | | | |
| | Resolution: Completed; ongoing. | | | | |

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| Issue/Action # | A-837-00351 | Encounters | 2-High | Consortium Membe | Closed |
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| Action Item | To follow-up with Health choice on the missing files. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Dennis Koch | 6/2/2004 | | 7/23/2004 |
| | Description: Q: Health choice AZ - AHCCCS seems to be losing the files that we have been submitting. Mark Messer has asked us to bring this up at the meeting. Q: Lori Petre – Marsha, do we have any open action items for Health choice on this issue? A: Marsha Solomon: I would need to check with Mark. So far we have been able to account for all the files except for a couple of them that we had a problem with on 5/12 and 5/14. Lori Petre – We will follow-up on this for you. | | | | |
| | Resolution: Original Message From: Solomon, Marsha Sent: Friday, July 23, 2004 This issue was resolved. There was a number of exchanges with HCA. The last correspondence we had with HCA concerning file statuses was 6/22 about files sent 6/17. MES | | | | |

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| Issue/Action # | A-837-00353 | Encounters | 2-High | Consortium Membe | Closed |
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HIPAA Consortium Meeting

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| Action Item | Check into the patient account number issue and respond to everyone. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Micheal Upchurch | 6/2/2004 | | 7/23/2004 |
| | Description: Q: I have a question about the patient account number. A lot of times, the patient account number is a non-used number so we are having difficulty cross walking that for the pend files in the 277U. If there is more than one claim with the same patient account number it makes it pretty difficult. A: Brent Ratterree – As long as your plan claim number is independent of the patient account number it should not be a problem. Health Plan – We are only getting the patient account number back. Brent Ratterree – You should be getting the claim number in the pend file as well. Lori Petre – Brent, you believe that the is included on the pend file? Brent Ratterree – Yes. Health Plan – How recent was that? Lori Petre – It should have gone in with the changes when they were promoted. We will check into this and get a response out to everyone to clarify that. | | | | |
| | Resolution: Correction made and promoted. | | | | |

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| Issue/Action # | A-837-00354 | Encounters | 2-High | Consortium Membe | Closed |
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| Action Item | Look into the acknowledgement/824 process. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Dennis Koch | 6/2/2004 | | 7/23/2004 |
| | Description: Q: Why do we sometimes get multiple 824s and 997s? | | | | |
| | Resolution: A: Dennis Koch – Based on a large file, anything over 25 Meg, we bust it up into an ST/SE level. What we try to do is then validate each ST/SE so if it fails, you will get an 824 for that ST/SE. If the remaining ones pass, you will get one 997 for all the other ST/SE loops. For example, if you sent in a file with there ST/SE's and one of them failed, you would get an 824 and one 997; the 997 would cover the ST/SE's that passed through. | | | | |

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| Issue/Action # | A-837-00372 | Encounters | 2-High | MaryKay McDaniel | Closed |
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HIPAA Consortium Meeting

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| Action Item | 837 transaction file with TPL information | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Brent Ratterree | 7/20/2004 | 8/25/2004 | 7/26/2004 |
| | Description: What TPL information is absolutely necessary to create a valid 837 transaction file? | | | | |
| | Resolution: Original Message From: Ratterree, Brent Sent: Friday, July 23, 2004 Don't completely understand the question. However, if a member has TPL we expect the required 837 fields to be submitted. For example, Cardholder ID and demographics, relationship to patient, other payer ID and demographics, and payment and appropriate adjustment information. | | | | |

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| Issue/Action # | A-837-00374 | Interfaces | 2-High | Lori Petre | Closed |
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| Action Item | BBA process | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Dennis Koch | 7/20/2004 | 8/25/2004 | 8/25/2004 |
| | Description: Look into where we are on fix for large files | | | | |
| | Resolution: Completed. Will re-release to production 9/2/2004 | | | | |

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| Issue/Action # | A-837-00349 | Other - see notes below | 2-High | Consortium Membe | Closed |
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| Action Item | Send the health plans spreadsheet of the authorized individuals for verification of | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Dennis Koch | 6/2/2004 | | 7/23/2004 |
| | Description: Q: Lori Petre – Do you think it would be feasible for us to dump that table, and send to each of the health plans that we have listed for them so that they can field verification of the information contained on this table? A: Dennis Koch – Yes, we can do that. | | | | |
| | Resolution: Completed | | | | |

Consortium Mtg Closed Issues/Action Items Report

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HIPAA Consortium Meeting

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| Issue/Action # | A-837-00350 | Encounters | 2-High | Consortium Membe | Closed |
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Action Item

Look into the problem of DES receiving duplicate emails.

Responsible Person:

Date Opened:

Date Due:

Date Completed:

Dennis Koch

6/2/2004

7/23/2004

Description:

DES – We are still receiving duplicates.
Dennis Koch – We will take a look at that.

Resolution:

Resolved.

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| Issue/Action # | A-837-00347 | Encounters | 2-High | Consortium Membe | Closed |
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Action Item

Verify that only the authorized person receives the BBA status email.

Responsible Person:

Date Opened:

Date Due:

Date Completed:

Dennis Koch

6/2/2004

7/23/2004

Description:

ADHS – What we have seen is that I am both sender and report receiver. I will receive the email that says the file has been received whether it has been validated or not and the BBA status. C.J. Major owns the BBA status.

Dennis Koch – I will have to check, but I think only the person that is authorized to validate the file will get the emailing saying there is a file that has not been validated.

Resolution:

Only the person that is authorized to validate the file will get the emailing saying there is a file that has not been validated.

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HIPAA Consortium Meeting

State: AZ

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| Issue/Action # | A-837-00371 | Encounters | 2-High | Consortium Membe | Closed |
| Action Item | Follow-up on the discrepancy for the submission timeframe for Claims and | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | Description: | Brent Ratterree | 6/23/2004 | | 7/23/2004 |
| | Health Plan – There was a legislation change to allow providers 12 months (365 days) to bill. However, the Encounter timeliness requirement is 8 months (240 days). Brent Ratterree – We will need to look into this further. | | | | |
| | Resolution: | | | | |
| | 07/23/04 per Lori Petre - Sent email confirmation. | | | | |

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| Issue/Action # | A-837-00364 | Encounters | 2-High | Consortium Membe | Closed |
| Action Item | Send email two days ahead of time to let health plans know that the refresh is | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | Description: | Lori Petre | 6/23/2004 | | 7/23/2004 |
| | Test database refresh: Q: Will you send out an email? A: Lori Petre – I will send out an email probably two days ahead of time to let you know when it is going to occur. The process runs quickly. | | | | |
| | Resolution: | | | | |
| | Per Lori Petre - Refresh completed 7/12/2004. | | | | |

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| Issue/Action # | A-837-00363 | Encounters | 2-High | Consortium Membe | Closed |
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Consortium Mtg Closed Issues/Action Items Report

Transaction: 837 Encounters (all)

HIPAA Consortium Meeting

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| Action Item | Send out an email to the health plans to let them know when this has been | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Lori Petre | 6/23/2004 | | 7/29/2004 |
| | Description: | | | | |
| | Q: Lori Petre – How long will it take before it is backed out? A: Mike Upchurch – I will have to check when I get back to my office. I recommend that we send out an email when it has been corrected. | | | | |
| | Resolution: | | | | |
| | 7/29/04 Per Lori Petre - This issue had to do with whether or not we could run the old pend file format. It has been resolved. | | | | |

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| Issue/Action # | A-837-00362 | Encounters | 2-High | Consortium Membe | Closed |
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| Action Item | Send the new layout to the health plans. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Brent Ratterree | 6/23/2004 | | 7/23/2004 |
| | Description: | | | | |
| | Q: One or two months for us. Do you want our input now? A: How about if you send me your input when you receive your layout. That way you will have some sort of knowledge base of how long it might take you. | | | | |
| | Q: Lori Petre – Are you going to send that out to them today? A: Brent Ratterree – That is supposed to go out today, yes. | | | | |
| | Resolution: | | | | |
| | per Lori Petre - Layout has been sent out. | | | | |

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| Issue/Action # | A-837-00361 | Encounters | 2-High | Consortium Membe | Closed |
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| Action Item | Evaluate the use of the old pend file layout, and notify the health plans via | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Lori Petre | 6/23/2004 | | 7/23/2004 |
| | Description: | | | | |
| | Health Plan – I know that we had some problems with the claim IDs on the last pend file that had the shift. Brent Ratterree – Why don't you send me some examples of that, and we can see what happened with that. Lori Petre – Has it all ready been reported to the workgroup? Health Plan – Yes. Brent Ratterree - I wonder if we could go ahead and generate the old pend file layout for them so that they can pull it off and use it while we are working through this change. | | | | |

Consortium Mtg Closed Issues/Action Items Report

Transaction: 837 Encounters (all)

HIPAA Consortium Meeting

Lori Petre – We need to evaluate if we can send and process either. We will let you know via email.

Resolution:

Per Lori Petre - Will send and accept either way.

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| Issue/Action # | A-837-00360 | Encounters | 2-High | Consortium Membe | Closed |
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| Action Item | Check with Marsha Solomon regarding the missing files. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Dennis Koch | 6/23/2004 | | 7/23/2004 |
| | <p>Description:</p> <p>Health Plan – We have sent several files that have been lost, as we have never gotten anything back on them. It seems as though we are having a dejavu of the same problem.</p> <p>Dennis Koch – Everyday that you drop a file you should get an email back. We hold the file until you send in the certification. Either way, you should get an email back. If you are dropping files, and you are not getting anything back, you may have an issue that we need to know about.</p> <p>Health Plan – What can we do to get this resolved?</p> <p>Lori Petre – Are you saying that you had ongoing issues, and you reported them to the workgroup? And they are issues that Marsha has gotten back to you on?</p> <p>Health Plan – What I am saying is that, for example, on page 3 of the Consortium minutes, which is talking about missing files. Here we are at the next meeting saying the same things all over again.</p> <p>Lori Petre – Did you not get that follow-up, is that what you are saying? Or you are having a repeat of that issue that now requires additional follow-up? I am just trying to ascertain if Marsha did not get back to you or if this is a new issue. I know that she was aware of the issue.</p> <p>Health Plan – We still don't know where some of the files went.</p> <p>Lori Petre – So we could not account for everything?</p> <p>Health Plan – You could not account for all of them. We do not know what happened to them.</p> <p>Lori Petre – We will have to check into this with Marsha.</p> <p>Dennis Koch – You sent in more files, and they are not there also?</p> <p>Health Plan – The last two have been okay, but the previous ones were missing.</p> <p>Dennis Koch – When were the previous ones sent in?</p> <p>Health Plan – There was one that went in last week. We are still waiting on one that went in on 6/12/04.</p> <p>Health Plan – This is something that we can discuss afterwards.</p> <p>Lori Petre – It may be that we cannot answer this until we check with Marsha. It is my understanding was that she had gotten back to everyone.</p> | | | | |
| | <p>Resolution:</p> <p>Original Message From: Solomon, Marsha Sent: Friday, July 23, 2004 This issue was resolved. The last correspondence we had with HCA concerning file statuses was 6/22 about files sent 6/17.</p> <p>MES</p> | | | | |

Consortium Mtg Closed Issues/Action Items Report

Transaction: 837 Encounters (all)

HIPAA Consortium Meeting

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| Issue/Action # | A-837-00359 | Encounters | 2-High | Consortium Membe | Closed |
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| Action Item | Follow-up on this TA1 issue with Marsha Solomon. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Dennis Koch | 6/23/2004 | | 7/23/2004 |
| | Description: Q: I sent in an email, and I have not yet received a reply; it may be too early to be looking for one. I had received a bunch of TA1s on some files that I had sent through, and they did not seem to correspond to anything. Dennis Koch – When did you send the email? Health Plan - About 4 days ago. Then I sent a file day before yesterday, and I received both a 997 and a TA1. The TA1 is not specifying the correct transaction ID; it is some bogus number that does not match up to our file. All the TA1s that I got are like that. A: Dennis Koch – I will follow-up with Marsha on that. | | | | |
| | Resolution: Original Message From: Solomon, Marsha Sent: Friday, July 23, 2004 This issue was resolved 6/25 with correspondence to d\several HPs... We have now found the bug in the TA1 Manager which was creating this transaction reporting another file's ICN, and have fixed it. Someone here re-dropped the files trying to get them to produce an acknowledgement transaction but this is what resulted in the 025, duplicate ICN error. The TA1s with the 025 error were produced with the wrong Control numbers and delivered to the HP's FTP folder. MES | | | | |

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| Issue/Action # | A-837-00345 | Encounters | 2-High | Lori Petre | Closed |
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| Action Item | Get naming standards out in writing to the health plans. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Lori Petre | 5/12/2004 | | 8/25/2004 |
| | Description: Lori Petre – For the pend correction file we will take pretty much any naming standard you want to use, and we will translate it to the naming standard we used to have. The important thing to know about that is you can send us whatever you want, but in anything we send back to you, we will be using the standard. This process will be transparent. We will get something out in writing on this. | | | | |
| | Resolution: Per Lori Petre - Completed via email. | | | | |

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| Issue/Action # | A-837-00373 | Encounters | 2-High | Lori Petre | Closed |
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Consortium Mtg Closed Issues/Action Items Report

Transaction: 837 Encounters (all)

HIPAA Consortium Meeting

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| Action Item | Submission time for verified TPL data. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Brent Ratterree | 7/20/2004 | 8/25/2004 | 7/23/2004 |
| Description: | | | | | |
| Look into how Health Plans can attain the verified TPL information such as correct Carrier names in the allotted submission time. | | | | | |
| Resolution: | | | | | |
| Presentation given by Kelly Gerard during Consortium of 7/20/2004 answered this. | | | | | |

Consortium Mtg Closed Issues/Action Items Report

Transaction: NCPDP Enc.

HIPAA Consortium Meeting

State: AZ

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| Issue/Action # | A-NCP-00365 | Encounters | 2-High | Lori Petre | Closed |
| Action Item | Send out the new information on NCPDP 5.1. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | Description: | Lori Petre | 6/23/2004 | | 9/16/2004 |
| | Lori Petre – We have a meeting Friday to discuss the status on NCPDP 5.1 specs. From that, Dennis will be able to give us an idea on a timeline, and we will talk about what kind of documentation that we can make available. We will send that out. | | | | |
| | Resolution: | | | | |
| | Per Lori Petre 9/15/2004 Will distribute. | | | | |

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| Issue/Action # | A-NCP-00346 | Other - see notes below | 2-High | Consortium Membe | Closed |
| Action Item | To check on the provider and reference file corrections, and notify the health | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | Description: | Brent Ratterree | 5/12/2004 | | 7/19/2004 |
| | Q: ADHS - Do you have a date or an idea of when the provider and reference files are going to be corrected? A: Brent Ratterree – I will have to look into that and get back to you. | | | | |
| | Resolution: | | | | |
| | 07-19-04 Per Brent Ratterree This is not really a pharmacy question, but related to errors in the reference file. RESPONSE: A few errors in the reference files were found and corrected. If there are specific questions regarding provider or reference files, please contact the encounter at AHCCCSencounters@ahcccs.state.az.us. | | | | |

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| Issue/Action # | A-NCP-00356 | Encounters | 2-High | Consortium Membe | Closed |
| Action Item | Take a look at the impact or rules on the required EPSDT indicator. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | Description: | Brent Ratterree | 6/2/2004 | | 7/19/2004 |
| | Q: The EPSDT indicator is required, but what is the impact or the rules on that? | | | | |

Consortium Mtg Closed Issues/Action Items Report

Transaction: NCPDP Enc.

HIPAA Consortium Meeting

A: Brent Ratterree – I would have to look at that.

Resolution:

07/19/04- Per Brent Ratterree
Research is conducted using this data.

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| Issue/Action # | A-NCP-00366 | Encounters | 2-High | Consortium Membe | Closed |
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| Action Item | Send an email to poll for feedback. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
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Description:

Q: Can you poll management to find out what kind of feedback you get regarding these two transactions? What is happening is that it is all technical, and without you saying there are other options, then they do not listen. We started out with this basically telling the PBM that they had to provide this information.

A: Brent Ratterree – We can send an email to poll to see what the responses are.

Resolution:

Per Brent Ratterree this will be done as follow-up to 8/25/04 Consortium meeting.

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| Issue/Action # | A-NCP-00367 | Encounters | 2-High | Consortium Membe | Closed |
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| Action Item | Look into possibility of storing DEA number as an alt ID, and allowing the | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
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Description:

Q: What are you doing with the Prescribing Provider ID?

A: Brent Ratterree – I would have to defer that question to Del Swan. I know that the Office of Program Integrity has looked at a couple of issues with prescribing providers. If you have exceptions that you could send to me, please send them to the workgroup, and we will look at them and evaluate.

Resolution:

Original Message From: Ratterree, Brent Sent: Tuesday, September 21, 2004 5:31 PM
Prescribing provider information will be used to monitor and track controlled substance prescription practices and usages.

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| Issue/Action # | A-NCP-00368 | Encounters | 2-High | Consortium Membe | Closed |
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Consortium Mtg Closed Issues/Action Items Report

Transaction: NCPDP Enc.

HIPAA Consortium Meeting

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| Action Item | Email the NCPDP examples to the health plans. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Lori Petre | 6/23/2004 | | 7/23/2004 |
| | Description: | | | | |
| | Q: Do you have an electronic spreadsheet that you could get out today? A: Lori Petre – Those are just the updated examples. We could certainly send those out. I will email them to you this afternoon, and then they will also be available with the minutes. | | | | |
| | Resolution: | | | | |
| | 7/23/04 - Per Lori Petre - Completed | | | | |

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| Issue/Action # | A-NCP-00369 | Encounters | 2-High | Consortium Membe | Closed |
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| Action Item | To take a look into the spaces instead of zeros issue in amount fields, and inform | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Micheal Upchurch | 6/23/2004 | | 7/28/2004 |
| | Description: | | | | |
| | Q: If the PBM sends you a value of zero, I am not sure if we should be sending that as a zero or spaces. A: Lori Petre – If they send you a zero, you should be able to send a zero. Send us some examples of what you are talking about in the current structure. MaryKay, can you show Mike what Art is referring to? MaryKay McDaniel – It is the payer allowed amount. Lori Petre – I would say in that case, Mike's program should be looking for zeros not spaces. We do not capture spaces in any other amount field. We will have to take a look at this and get back to you. | | | | |
| | Resolution: | | | | |
| | Original Message From: Upchurch, Mike Sent: Monday, July 26, 2004 Per both Encounters and Claims. 0 amounts should be 0. Spaces would indicate nothing is submitted. | | | | |

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| Issue/Action # | A-NCP-00375 | Encounters | 2-High | Lori Petre | Closed |
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| Action Item | Explain plans concerning NCPDP versions | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Brent Ratterree | 7/20/2004 | 8/25/2004 | 8/25/2004 |
| | Description: | | | | |
| | Look into business plan concerning NCPDP versions, long-term plans concerning 3.2 and 5.1 | | | | |
| | Resolution: | | | | |

Consortium Mtg Closed Issues/Action Items Report

Transaction: NCPDP Enc.

HIPAA Consortium Meeting

8/25/04 Brent discussed the NCPDP versions in Consortium. Please refer to minutes.

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| Issue/Action # | A-NCP-00385 | Finance | 2-High | Consortium Membe | Closed |
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| Action Item | Send Email to Health Plans concerning COB loops for Pharmacy payments | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Brent Ratterree | 8/25/2004 | | 9/14/2004 |
| Description: HP – Our problems are going to be C.O.B. data received back from other insurance. In many cases you're not getting that data from the other insurance, and there's no enforcement mechanism to make them do that. At a certain point that, yes, we can enforce getting back that data from the PBMs. As far as what they've been paid and the State funding. Once it's out of that into the other commercial insurance, we have no enforcement. As there's no edit there, if we don't give the information back, that's just a reflection on what we've received. Brent Ratterree – What the edits will do for the Pharmacy transactions is really balance the financial information within the COB loops. The ingredient costs paid, and dispensing fee paid are items of the total payment. For other COB loops, such as Aetna or Medicare, typically all you will get is payment; you're not going to get dispensing fee paid or ingredient costs paid. I've had a discussion with those who are interested in this information, and I think they are will to not enforce that for other payers, but they will enforce it for the plans PBMs. I should have some more information in another week, and then I can release something out in another email. | | | | | |
| Resolution: Original Message From: Ratterree, Brent Sent: Tuesday, September 14, 2004 4:39 PM When TPL exists, only the other payer paid amount is required. Additional information such as dispensing fee paid and ingredient cost paid may be reported when available. When TPL does not exist, all financial data, such as dispensing fee paid, ingredient cost paid, and plan paid amount, is required. | | | | | |

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| Issue/Action # | A-NCP-00386 | Encounters | 2-High | Consortium Membe | Closed |
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| Action Item | FOLLOW UP ON PLAN CLAIM ID SHOWING UP ON ONLINE INQUIRY | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | | Brent Ratterree | 8/25/2004 | | 9/14/2004 |
| Description: Brent Ratterree – Maybe at least get the ingredient cost. There's a question here about Plan Claim ID and patient account number on online enquiries. I'm not certain what this is, I suspect what's showing up on the online enquiry, although I haven't looked, is the plan claim ID. I will have someone check on this and send a response out. | | | | | |
| Resolution: Original Message From: Ratterree, Brent Sent: Tuesday, September 14, 2004 4:34 p.m. For NCPDP pharmacy encounters the patient account number field no longer exists. The health plan claim number is available for plan document control | | | | | |

Consortium Mtg Closed Issues/Action Items Report

Transaction: NCPDP Enc.

HIPAA Consortium Meeting

numbers.

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| Issue/Action # | A-NCP-00355 | Encounters | 2-High | Consortium Membe | Closed |
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Action Item

Look into editing on this required field.

Responsible Person:

Date Opened:

Date Due:

Date Completed:

Brent Ratterree

6/2/2004

7/19/2004

Description:

Q: The date the prescription was written is a required field. What business decision is going to be made based on that field?

A: Brent Ratterree – I need to look into this.

Resolution:

07/19/04- Per Brent Ratterree
Research is conducted using this data.

Consortium Mtg Closed Issues/Action Items Report

Transaction: OTHER

HIPAA Consortium Meeting

State: AZ

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| Issue/Action # | A-OTH-00358 | Other - see notes below | 2-High | Lori Petre | Closed |
| Action Item | Send confirmation of future meeting times. | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | Description: | Lori Petre | 6/23/2004 | | 7/2/2004 |
| | We are going to go ahead and get started. I understand there was a bit of confusion about the meeting time for some of you. We were scheduled to start at 2:30 today. I will make sure I send everybody a confirmation of the meeting times coming up to ensure that everyone is on the same page. | | | | |
| | Resolution: | | | | |
| | Per Lori Petre, completed 7/2/04. | | | | |

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| Issue/Action # | A-OTH-00387 | Form Type | 2-High | MaryKay McDaniel | Closed |
| Action Item | SEND EMAIL OF UB04 CHANGES TO HPS | Responsible Person: | Date Opened: | Date Due: | Date Completed: |
| | Description: | MaryKay McDaniel | 8/25/2004 | | 8/30/2004 |
| | Mary Kay McDaniel – The final layout for Power Operated Wheelchairs, and Feeding Mechanisms is going to HO7. The next upcoming are gait trainers and Standards. All the changes in UB04 are out. You can see them on the website. One of the biggest changes is there is no longer any signature line. If you require that in your processing, it's gone. So are non-covered days and covered days submitted with no value codes. You need to see these changes, as they are going up the end of this month. | | | | |
| | Lori Petre – I have that summarized and will send it out to you all. | | | | |
| | Resolution: | | | | |
| | Original Message From: McDaniel, Mary Kay Sent: Tuesday, August 31, 2004 11:43 AM Email sent to plans on 8/31/2004 containing the draft UB04 with changes and crosswalk between 'old' and 'new'. | | | | |
